


### Good practices in the Green Office tutoring process

<b>Good practice title</b>	Unique system of car computers
<b>Good practice photo(s)</b>	 <p>Ragn-Sells uses Samsung tablet PC-s as car computers, that together with smartphones are everyday tools for the truck drivers.</p>
<b>Name of Office</b>	AS Ragn-Sells
<b>Type of Office (sector)</b>	Waste management
<b>Website</b>	<a href="http://www.ragnsells.ee">www.ragnsells.ee</a>
<b>Country</b>	Estonia
<b>Tutor name</b>	Karin Kilk
<b>Environmental aspect/management aspect</b>	IT equipment, transportation incl. reducing CO <sub>2</sub> emissions
<b>Description of good practice (max 250 characters), including the aim of the activity; indicator(s); used measures and tools; results and achievements; communication</b>	<p>Ragn-Sells won a title “Lorry park of the year” (2013). The title was given for developing a unique system of car computers, which facilitates the management and logistics of the lorry park, makes the drivers’ work quicker and saves costs.</p> <p>In 2012 all the trucks were equipped with computers in the purpose of making the drivers’ work more effective and providing the best service for the customers.</p> <p>The aim of the good practice is to enhance efficiency (incl. reducing CO<sub>2</sub></p>

<p><b>related activities.</b></p>	<p>emissions) and to increase service assurance.</p> <p>The tablet PC-s and smartphones are everyday tools for the truck drivers. Instead of paper sheets the drivers now see their schedule for the day from the computer. They can also see the container map, find the shortest way to them, add or confirm information on executing a job.</p> <p>It's also possible to download pictures on the computer that were taken at the site. All the added information is available for the client service as well as for the clients in the web based self-service. In case of some additional work tasks, all the information is sent from the office to the computer.</p> <p>Using car computers saves 25 000 paper sheets a month!</p>
<p><b>Cost/payback period</b></p>	
<p><b>Challenges in implementation</b></p>	
<p><b>Replicability (yes/no)</b></p>	